

BRANDS CAPITAL CORP.

P.O. Box 8221 • Pittsburgh, PA 15217 • info@brandscapital.com • 412-226-8989

February 17, 2015

Dear Tenant:

We are always trying to improve our service here at Brands Capital and recently, we created an orientation video for our tenants to give them a broad overview of what we expect from our tenants and what we promise to offer in return. We hope that this video gives our tenants a better understanding of their obligations and privileges when they rent from Brands Capital.

We certainly would appreciate your feedback also, as it will help us improve our video and our tenant orientation process. Please go to one of the links below to watch the video. We appreciate your time and look forward to hearing your comments and suggestions!

Brands Capital:

<https://brandscapital.com/tenants.php>

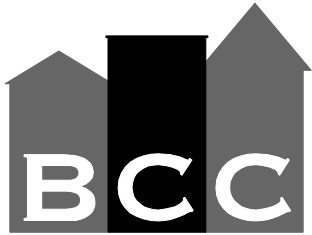


YouTube:

https://www.youtube.com/watch?v=x8__H_YNtSs



Sincerely,
Brands Capital Corp



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Please complete the section below, and answer the survey that follows.

I _____, residing at _____ hereby certify that I have watched the entire Brands Capital Corp. Orientation Video.

Signature: _____ Date: _____

Questionnaire

1. What did you learn from the video that you previously did not know?

2. Were any sections/topics too long? Did you feel any needed more information?

3. Was there anything that should have been addressed but wasn't?

4. What was your overall impression of the video?

5. If you had seen this video before renting from us, would it have made you more or less likely to rent from us? Why?

6. Do you have any other comments or suggestions?
